

Quality Policy Commitment Statement

Barker Ryan Stewart Pty Ltd is dedicated to quality and continuous process improvement for both our clients and our team. It's our policy to achieve client satisfaction by delivering a level of service, through established procedures and commitment, which will exceed expectations. We have established quality objectives and targets to ensure continual improvement in our operations and the delivery of our services.

We recognise that quality is a companywide responsibility. We achieve organisational excellence and quality awareness through innovative process improvements, training our people, offering value for money to our clients and developing client and employee satisfaction programs.

All our services are provided based on our sound understanding of and commitment to quality management practices.

Our Quality Management System is in accordance with ISO 9001:2015 Quality Management Systems. It is reviewed regularly to ensure it improves the efficiency of our operations and continues to comply with legislation, regulations and codes of practice relevant to our industry.

The quality policy is explained to all new and existing employees, suppliers and subcontractors engaged by Barker Ryan Stewart through company meetings and site inductions ensuring that the basic principles of quality assurance is instilled within our team. The bases of these principles are:

- Our team are our key resources
- We will ensure that service standards are current
- We will endeavour to satisfy our client and end users' requirements
- We will effectively analyse and monitor our performance to continuously improve our service and the Quality Management System;
- We will continually strive to conform to the requirements of all relevant legislative and regulatory requirements

Our team will be informed of this policy which will continue to be documented, maintained and reviewed regularly to ensure that it remains relevant. This policy is to be made available to our team, clients, stakeholders and the public via our website.



Andrea McDonald | CEO and Director
Barker Ryan Stewart Pty Ltd

SYDNEY

P (02) 9659 0005
E sydney@brs.com.au

CENTRAL COAST

P (02) 4325 5255
E coast@brs.com.au

HUNTER

P (02) 4966 8388
E hunter@brs.com.au

COFFS HARBOUR

P (02) 5642 4222
E coffs@brs.com.au

NORTHERN RIVERS

P (02) 6681 6696
E northernrivers@brs.com.au

SOUTH EAST QUEENSLAND

P (07) 5582 6555
E seqld@brs.com.au